Refund Policy: www.kookaburraco.com URL: www.kookaburraco.com

The website listed above, hereinafter referred to as "Website" is operated by the following party:

ABL Development, Inc, a corporation, incorporated under the laws of the state of Colorado (hereinafter referred to as "Operator")

For any questions or comments regarding this Refund Policy, the Operator may be reached at the following contact points:

orders@kookaburraco.com

Customers may request a refund on goods sold within 15 days of receipt.

To be eligible for a return the following conditions must be met:

The item must be returned with its original receipt.

Additional conditions:

Customer must contact via orders@kookaburraco.com to receive a return authorization #

If the above conditions are not met, Operator reserves the right to reject return and refund.

In case of item return, customer will be responsible for paying cost of shipping.

Refunds on sale items are permissible and subject to the same conditions as refunds on regularly-priced items.

Customers may request an exchange in lieu of a refund. Exchange requests will be processed and accepted or denied.

Customers must contact Operator prior to the start of the refund and return process. Customers will be provided with a return number before they may begin the return.

Returns are to be sent to the following address:

Kookaburra Products PO Box 217 Florence, CO 81226